

Privacy policy of feel food friendly – effective as of May 2018

Feel food friendly is committed to ensuring that your privacy is protected and your information is secure. Should I ask you to provide certain information by which you can be identified when using my services, you can be assured that it will only be used in accordance with this privacy policy.

Feel food friendly sessions are marketed and delivered by Philippa Smith Registered Dietitian. Feel food friendly uses personal data in order to provide an effective nutrition service and to promote feel food friendly's services.

Personal data is collected for the following purposes:

Email – to provide supporting information whilst a client of feel food friendly, and to be updated on services provided by feel food friendly.

Telephone – to receive reminders and for direct contact whilst a client of feel food friendly.

Clinical information in relation to reports from other health professionals or provided in person by the client. I require this information for the purpose of professional clinical record keeping of client information and sharing information with relevant health professionals when necessary and to the benefit of the client.

If you would like a copy of the information held on you please contact Philippa Smith as below. If you believe that any information I am holding on you is incorrect or incomplete, please email as soon as possible.

Website

I use a standard Weebly service to collect anonymous information about users' activity on the site, for example the number of users viewing pages on the site. To access Weebly's privacy policy visit - <https://www.weebly.com/uk/privacy>

Google Analytics – cookies and anonymous usage data.

Social media

I do not use a third party provider to manage social media interactions.

People who call

I do not store telephone numbers unless we engage in a direct client/practitioner relationship or you choose to be contacted for future service updates.

People who email

Emails are sent to a Gmail account. Gmail uses Transport Layer Security (TLS) to encrypt and protect emails sent and received. Not all email services support TLS, you can check if your system supports TLS.

Contact information:

Owner and data controller, Philippa Smith – feelfoodfriendly@gmail.com

May 2018